



As an essential services provider that remains open to serve customers who rely on us to get employees to and from work, we want to ensure our ongoing commitment to the well-being of our riders.

OUR RESPONSE. OUR RESPONSIBILITY.

In response to COVID-19, we worked closely with Commute groups, employers and public sector partners to understand their specific needs, and we responded to the evolving situation by providing:

- Consistent communication on safety and cleaning
- Waived 30-day termination notice requirement
- Options to split vanpools for social distancing
- Empty seat subsidies for low occupancy vehicles
- Idle vanpool options to maintain vanpool continuity

COMPLETE CLEAN CHECKLIST

We've compiled a vehicle cleaning checklist with recommendations from a variety of health authorities, and we're encouraging our riders to pledge to clean their vehicles daily to help protect their van families.



VANPOOLS CONTROL THEIR COMMUTES

- Van family:** Riding with the same commuters day after day provides a level of assurance and accountability to one another
- Rider rules:** Commute groups make their own rules, sharing driving, cleaning and maintenance responsibilities
- Limited exposure:** With limited capacity, vanpools inherently minimize exposure to others when compared to larger and more populated commuting options

PARTNERSHIP

We provide a turnkey commuter program to enhance your overall transit system:

- Regain confidence in public transit
- Increase service flexibility, while filling gaps
- Generate additional funding
- Provide asset management and risk transfer
- Maintain compliance with NTD reporting and federal/local regulations