Redwood City, Commute.org, and Caltrain Go Pass Program

Welcome!

Here is your new Clipper Card, loaded with the annual Caltrain pass, called the Go Pass. You are now eligible for free unlimited rides on Caltrain through December 31, 2021. You should strive to take at least 20 Caltrain trips per month. Here's a quick overview on riding Caltrain and using your Clipper Card:

TAG ON AND OFF ON EVERY RIDE

On every Caltrain Ride:
- Before boarding, tag on by holding your card flat against the Clipper card reader (you'll hear a beep and see green or yellow lights)
- Ride the train
- After you get off the train, tag off at a Clipper card reader on the station platform.

For your Go Pass to be valid each time you ride, **you must tag your Clipper Card on/off for each trip**. Otherwise, a Caltrain conductor can check your card and issue a **$75 fine.**
NOTE: If lost or stolen, Clipper Cards in this Go Pass Program CANNOT be replaced.

- To get to Caltrain, Commute.org provides free Caltrain shuttles. See: www.commute.org/shuttles
- To ride SamTrans, VTA, or Muni bus to access Caltrain, you may add cash value to your special Clipper Card at Caltrain ticket vending . More options to add cash: www.clippercard.com/ClipperWeb/locations.
- Emergency Guaranteed Ride Home Program: If you commute to work in San Mateo County and if an illness or emergency occurs, we'll cover the cost of getting you home: www.commute.org/rewards

As the Bay Area recovers from COVID, Caltrain will continue to increase service. For the latest timetable, see:
- www.caltrain.com/schedules

Tips for riders on bringing bikes on board, parking, and other topics can be found here:
- www.caltrain.com/riderinfo

Caltrain runs from about 4:30am to 11:00pm.

Best wishes for better commutes!

www.Commute.org/gopass
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