

JUHSD Workforce Housing TDM Grant

2022 - 2024

BICYCLE PURCHASE REBATE FAQ

Q. How do I know if I'm eligible and how do I apply for the rebate?

See eligibility, rules, terms and conditions [here](#)

Q. Can I buy a bicycle for my spouse/child/roommate/other?

No, only employees of the Jefferson Union High School District who reside at the district's 705 Serramonte housing project in Daly City are eligible to receive the rebate for a bicycle or e-bike for their own personal use.

Q. What types of bicycles are eligible for a rebate?

Any new (not pre-owned) traditional bicycle or electric bicycle (e-bike) is eligible for the rebate. E-bikes must have pedals to qualify for a rebate. Foot pegs do not qualify as pedals.

Electric mopeds, electric motorcycles, e-scooters, e-skateboards, and bicycles specifically designed for off-road use are not eligible for the rebate. Electric conversion kits are also not eligible.

Q. What bicycle safety equipment is eligible to be included in the rebate?

At the time of purchase of an eligible bicycle or e-bike, select safety equipment is eligible in be included in rebate request. This includes one helmet, one bicycle lock, and front and rear bicycle lights. Other equipment, not specifically described above, is not eligible.

Q. What is the maximum amount of the rebate?

The rebate is 50 percent of the total cost of the selected bicycle or e-bike and safety equipment. The maximum rebate allowed is \$1,000. For example: if your bike is \$500, your rebate will be \$250. If your e-bike is more than \$2000, you will receive the full \$1,000.

Q. Can the bicycle/e-bike or safety equipment be returned to the store for a refund?

No. You cannot return the bicycle to your retailer for refund. If the retailer allows it, you can only exchange it for another bicycle, provided that the replacement bike is the same price.

Q. Is a pre-owned bicycle or e-bike eligible for a rebate?

No, only new bicycles and e-bikes purchased directly from a bicycle retailer are eligible.

Q. Where can I buy a bike?

Here are some of the bike shops in the area:

Bicycle Shop Name	Location
Zack's Performance Bikes	Belmont
Belmont Bikes	Belmont
California Sports & Cyclery	Belmont
Summit Bicycles	Burlingame
Bike Works	Half Moon Bay
Woodside Bike Shop	Menlo Park
Gearhead Bicycles	Pacifica
Epicenter Cycling	Pacifica

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E-bike annex, Palo Alto Bicycles	Palo Alto
Sports Basement	Redwood City
Chain Reaction	Redwood City
REI	San Carlos
Cognition Cyclery	San Mateo
Cyclepath	San Mateo

Q. Can I buy a bike online or does it have to be from the list of vendors above?

We encourage you to support local bike shops, but bikes/e-bikes bought online can qualify if they meet all the program criteria.

Q. What should I know about buying a bicycle online?

It is important when purchasing from an online vendor to find out if they have arrangements with a local company to complete assembly, maintenance, and repairs. Unlike traditional bicycles that can be serviced at most bike shops, e-bikes should be serviced at a bike store that sells and/or services that brand of e-bike. If an online vendor doesn't have arrangements for local servicing, it is prudent to inquire about shipping costs and turnaround time for maintenance and repairs before deciding to buy online. Online e-bikes are typically shipped to you unassembled, rather than ready-to-ride, and you will also need to choose appropriate locks, helmets, panniers, and other accessories, which they may or may not also provide.

Q. How do I request the bicycle rebate?

Here are the steps to receiving your rebate:

1. Complete the [pre-approval form](#) prior to the purchase of your new bicycle
2. Receive approval from Commute.org
3. Select and purchase an eligible bicycle
4. Create a [STAR by Commute.org](#) account
5. Complete the [JUHSD Bicycle Purchase Rebate Request form](#) located in STAR by Commute.org (be prepared to upload your bicycle receipt in your request)
6. Once the request is complete, Commute.org will review and issue the rebate in the form of a check within 30 days.

Q. Do I have to do anything else after receiving the rebate?

Yes, please log your bicycle trips on your [STAR by Commute.org account](#). You are also eligible for Commute.org's Bicycle to Work Rewards program (up to \$100 when logging trips via STAR/Strava. More details here: <https://commute.org/rewards/>).

Questions? Contact us at support@commute.org