

## Try Transit Program Rules and FAQ

### Who is eligible for the Try Transit program?

Commuters traveling to or from San Mateo County who are new to using transit for work or college are eligible to receive a \$25 Clipper Card to try transit.

Eligibility criteria:

- Must be at least 18 years old.
- Work, live, or attend college in San Mateo County.
- Not currently using public transit or own a Clipper Card.

### What are the limitations?

- Limited to one per person, with a maximum of two per household.
- Applicants who received paper transit tickets after July 2023 are not eligible for the Clipper Card option.
- Clipper Cards are available on a first-come, first-served basis and are subject to availability.

### How do I apply for the Try Transit program?

- Complete the online application form, <https://forms.office.com/r/fNdg1JiH3b>

### How do I receive the Clipper Card?

- The Clipper Card will be mailed to the home address provided in your application.

### Is this application available in other languages?

- Yes, the application is available in English, Spanish, and Simplified Chinese.

### Are there other programs that I can participate in?

- Yes, Commute.org's STAR commuter platform allows commuters to log their commute trips for chances to win \$100 in e-gift cards and access our Guaranteed Ride Home program.

### How do I join the STAR program?

1. Go to STAR at [my.commute.org](https://my.commute.org) to log in or create an account.
2. Enter your complete home and work addresses (including zip codes).
3. Log your transit trips.
4. You will be automatically entered to win in a seasonal promotion, if one is running.

If you have any questions, please contact [support@commute.org](mailto:support@commute.org).

The program is managed by Commute.org and funded by C/CAG of San Mateo County, the San Mateo County Transportation Authority, and the Bay Area Air Quality Management District.